

Home Visit

1. To ensure proper utilization of scarce public housing resources and to strengthen tenancy control, the Hong Kong Housing Society will conduct regular home visit to each flat. For households with family circumstances change or tenancy matters under review, the home visit will be carried out more frequent.
2. The main purpose of home visit are as follows:
 - To ensure proper utilization of public housing resources. e.g. only those persons listed on the tenancy are living in flat;
 - To update information of family particulars and personal data;
 - To check whether fittings and fixtures are properly maintained and repaired;
 - To ensure residential usage of the flats;
 - To check whether there is any breach of Tenancy Agreement e.g any illegal fixture /alteration or keeping any live poultry animals or pets in flat e.g dog (except guide dog for the blind);
 - To enhance Landlord and Tenant relationship.
3. In general, home visit will not be made by appointment. Estate Office staff will put on uniform and bring along his/ her staff identity card. If residents are in doubt, they can contact the Estate Office for clarification.
4. During the home visit, resident has to show his/ her identity card to our staff for checking against our record on hand.
5. If there is any change of family particulars, such as birth, death, marriage, or move out of any family member, the resident should inform the estate office staff on the spot and subsequently proceed with the necessary formalities for addition, deletion or take over tenancy, as appropriate.

Enquiries

The above information is for reference only. For details, please contact the Estate Office so that we can render assistance.

Last Review Date: 1/2025